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QUALITY MANAGEMENT IMPLEMENTATION AND QUALITY OF PRODUCTION IN MALAYSIA'S MANUFACTURING COMPANIES

JULIAN PAUL SIDIN 1 & SYED AZIZI WAFA SYED KHALID WAFA 2

¹Senior Lecturer, School of Business and Economics, Universiti Malaysia Sabah, Sabah, Malaysia ²Professor, School of Business and Economics, Universiti Malaysia Sabah, Sabah, Malaysia

ABSTRACT

The purpose of this paper is to explore the relationship between the extent of quality management implementation and quality of production in Malaysia's manufacturing companies. A questionnaire survey was prepared and distributed to manufacturing companies in Malaysia. Analysis of the data in this study supports a strong positive relationship between the implementation of quality management and quality of production which was consistent as claimed in the previous studies.

KEYWORDS: Quality Management, Quality of Production, Manufacturing